Docket No.: COS97087

IN THE UNDIED STATES PATENT AND TRADEMARK OFFICE

Group Art Unit: 2152

In re Application of

B. Reilly BARR et a

Serial No.: 09/159,695

Filed: September 24, 1998

INTEGRATED CUSTOMER INTERFACE For: FOR WEB BASED COMMUNICATIONS

**NETWORK MANAGEMENT** 

Examiner: B. Jaroenchonwanit

## CORRECTION TO THE INFORMATION DISCLOSURE STATEMENT **FILED JUNE 4, 2001**

**Assistant Commissioner for Patents** Washington, DC 20231

Dear Sir:

On June 4, 2001, a bona fide attempt was made to comply with 37 C.F.R. § 1.98, but part of the required content was inadvertently omitted (i.e., U.S. Patent No. 5,995,948). Applicants respectfully request that under 37 C.F.R. § 1.97(f), the additional time needed, to place the previously filed Information Disclosure Statement in full compliance, be granted and the additional document be considered by the Examiner.

A corrected form equivalent to Form PTO-1449, including U.S. Patent No. 5,995,948 on page 5 of 5, is included herewith. Since copies of the previously cited references have already been submitted, only the unintentionally omitted document is attached to this Information Disclosure Statement.

Please charge any shortage in the fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 13-2491 and please credit any excess fees to such deposit account.

Respectfully submitted,

Date: 11/8/2001

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PTO/SB/21 (08-00)

Approved for use through 10/31/2002. OMB 0651-0031

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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## **TRANSMITTAL FORM**

(to be used for all correspondence after initial filing)

Application Number	09/159,695
Filing Date	September 24, 1998
First Named Inventor	B. Reilly BARRY et al.
Group Art Unit	2152
Examiner Name	B. Jaroenchonwanit
Attorney Docket Number	COS97087

Total Number of Pages in This Subm	assion 8+ref Attorney Docket Number	COS97087					
	ENCLOSURES (check	all that apply)					
Fee Transmittal Form Fee Attached  Amendment / Reply After Final Affidavits/declaration(s)  Extension of Time Request Express Abandonment Request  X Information Disclosure Statement Certified Copy of Priority Document(s) Response to Missing Parts/ Incomplete Application Response to Missing Parts under 37 CFR 1.52 or 1.53	Assignment Papers (for an Application)  Drawing(s)  Licensing-related Papers  Petition  Petition to Convert to a Provisional Application  Power of Attorney, Revocation Change of Correspondence Address  Terminal Disclaimer  Request for Refund  CD, Number of CD(s)  Remarks	After Allowance Communication to Group Appeal Communication to Board of Appeals and Interferences Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) Proprietary Information Status Letter X Other Enclosure(s) (please identify below): PTO-1449 Form (5 pages); and 1 Reference.  RECEIVED  NOV 1 3 2001 Technology Center 2100					
SIGNATU	RE OF APPLICANT, ATTORNEY, OR	AGENT					
Firm or Individual name  Brian C. Oake WorldCom, In							
Signature Sound C. (	Taker Reg. No. 41,469						
Date 11/8/2001	,						
CERTIFICATE OF MAILING							

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